



SERVICE INFORMATION LETTER

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Date: March 10, 1977

Subject: Instructions for Obtaining Reworked Tail Rotor Spindle and New Teeter Stop

Models: F-28A, 280, F-28C, and 280C with 3.3" Chord Tail Rotors (Narrow Chord Tail Rotors)

Effectivity: Same as Service Directive Bulletin No. 0037A

Owners and operators who wish to obtain a reworked tail rotor spindle or wish to rework their own spindle in accordance with Part 2 of Service Directive Bulletin 0037A on an exchange basis are advised of the following information:

- a. Owners and operators who wish to receive the reworked tail rotor spindles should contact their local distributor/dealer.
- b. Spindles returned to the factory for exchange must be of flightworthy configuration. Unflightworthy spindles, either because of failure to pass new part standards due to normal use and wear, because it was involved in a tail rotor strike, and/or because of improper disassembly or improper shipping resulting in shipping damage, will not be honored on an exchange basis. The owners will be charged the full net price of a new spindle.
- c. Likewise, owners who send their spindles in to be reworked must assure that the spindle reaches the factory in a flightworthy condition or it will not be reworked. Owners who wish to send in their complete tail rotor assembly may do so. Factory personnel will disassemble and reassemble at no additional charge.
- d. All owners and operators are cautioned to document the history of the spindle that is sent in for exchange. This information is necessary to complete the service history record of all parts. Spindles received without the appropriate information relative to serial number helicopter it came from and number of hours on the part may not be honored on an exchange basis. As a minimum, the following information is required:

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- (1) Owner, aircraft serial number and "N" number.
 - (2) Total time on part.
 - (3) Serial number of replacement part (if known).
- e. As a part of this reworked spindle package, a reworked tail rotor teeter stop, P/N 28-15002-13, will be included to increase the allowable flapping angle. Owners and operators who have previously received a tail rotor spindle, P/N 28-15202-13, should contact Enstrom Customer Service to receive the appropriate modified teetering stop. This part is visibly identified by the presence of two safety wire holes 180 degrees apart (P/N 28-150027-11). The original teeter stop should be sent in for exchange along with the spindle or else owners will be charged for a new teeter stop.
- f. Spindles should be packed in a cardboard box with at least 3 inches of suitable packing around the spindle shafts.