



CUSTOMER PRODUCT DIFFICULTIES REPORT

The purpose of this Customer Product Difficulties Report Document is to help Product/Customer Support identify, and track problems with components. We ask that you fill out this form with as much detail as possible. This is a valuable tool in the ongoing effort to better our product line.

CUSTOMER INFORMATION

DATE:	CUSTOMER NAME:	COMPANY:
	EMAIL:	PHONE:

HELICOPTER INFORMATION

AIRCRAFT S/N:	MODEL:	TOTAL TIME:
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COMPONENT INFORMATION

ASSEMBLY P/N:	NOMENCLATURE:	S/N:
PART NUMBER:	NOMENCLATURE:	S/N:
TIME ON COMPONENT:		

IMPORTANT: Fill out the subject portion with as much detail as possible. Please include when, and how the problem was discovered and under what conditions, inspection, in flight failure, pre-flight, etc. The more Detail you can provide us the faster Enstrom will be able to resolve any issues. We thank you for your time.

SUBJECT

Email to:
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