

INSTRUCTIONS FOR COMPLETING WARRANTY APPLICATION/SERVICE INFORMATION REPORT FORM

Multiple events may be submitted on the same form if the events occurred on the same aircraft and on the same day.

- 1. DATE: Enter date
- 2. DATE OF OCCURRENCE: Enter date event occurred
- 3. HELICOPTER TOTAL TIME: Enter aircraft total time when event occurred
- 4. WARRANTY ACTIVATION DATE: Enter the aircraft acceptance date for New Aircraft Warranty; enter the installation date of the m/r or t/r transmission for Transmission Warranty; enter the installation date of the part for Parts Warranty.
- 5. TOTAL TIME ON PART: Enter total time on part when event occurred
- 6. HELICOPTER SERIAL NUMBER: Enter aircraft serial number
- 7. OWNER NAME AND ADDRESS: Enter the owner's name and address
- 8. SERVICE CENTER NAME AND ADDRESS: Enter the service center's name and address.
- 9. DESCRIPTION OF DIFFICULTY: Enter description of event; use a continuation page as required.
- 10. DESCRIPTION OF CORRECTIVE ACTION: Enter description of corrective action; use a continuation page as required. May include information such as labor hours, parts used, and other miscellaneous information.

When completed submit the form via email to: customerservice@enstromhelicopter.com.
via FAX to: 906-863-6244 Attn: Product Support

The warranty form does come in an Excel version. Please email us to request this version.