



**ENSTROM**  
**HELICOPTER CORPORATION**

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## Instructions for Completing Warranty Application/Service Information Report Form

Multiple events may be submitted on the same form if the events occurred on the same aircraft and on the same day.

1. **Date:** Enter date.
2. **Date of Occurrence:** Enter date event occurred.
3. **Helicopter Total Time:** Enter aircraft total time when event occurred.
4. **Warranty Activation Date:**
  - New Aircraft Warranty: Enter the aircraft acceptance date.
  - Transmission Warranty: Enter the installation date of the m/r or t/r transmission.
  - Parts Warranty: Enter the installation date of the part.
5. **Total Time on Part:** Enter total time on part when event occurred.
6. **Helicopter Serial Number:** Enter aircraft serial number.
7. **Owner Name and Address:** Enter the owner's name and address.
8. **Service Center Name and Address:** Enter the service center's name and address.
9. **Description of Difficulty:** Enter description of event (use a continuation page if needed).
10. **Description of Corrective Action:** Enter description of corrective action (use a continuation page if needed). May include information such as labor hours, parts used, and other miscellaneous information.

When completed, email to: [customerservice@enstromhelicopter.com](mailto:customerservice@enstromhelicopter.com)  
Or fax to: 906-863-6244 Attn: Warranty Coordinator

The Warranty Form comes in an Excel version. Please email us to request it.