



**ENSTROM**  
**HELICOPTER CORPORATION**

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A copy of this form must accompany ANY parts or components returned to Enstrom Helicopter

**COMPANY INFORMATION:**

Company Name:	Contact Name:	Date:
Phone No:	Email:	

**COMPONENT, & A/C DATA:**

Part No:	Serial No:	Registered Owner:
Nomenclature:		Date of Last Repair:
A/C Serial No:	<b>FOR GEARBOXES ONLY:</b>	Brand, Type, & Viscosity of Oil:
Hours in Service:	Total A/C Hours:	
Reason for Return:		

**WORK REQUESTED:**

None. (See Warranty claim section) <input type="checkbox"/>	Repair estimate only. <input type="checkbox"/>
Overhaul IAW/EHC pricing. <input type="checkbox"/>	
Core Credit. <input type="checkbox"/>	Charged on EHC invoice No. <input type="text"/>
Repair as necessary. <input type="checkbox"/>	Cost not to exceed. \$ <input type="text"/>

Is this an **AOG** situation?

YES

**WARRANTY CLAIM:**

Perform work as requested or replace under warranty. <input type="checkbox"/>	Issue credit. <input type="checkbox"/>
Replacement part purchased on EHC invoice No. <input type="text"/>	
The above warranty is based on A/C S/N _____ . A/C is under warranty.	
Component/Part purchased within one year, EHC invoice No. <input type="text"/>	

**RETURN SHIPPING INFORMATION:**

Name:	Carrier:	Shipping Method:
Address:		
Shipping Acct No:		

# Component Return Form Instructions

## IMPORTANT

It is important that you fill out **ALL** relevant fields in the component return form. Also include the matching component card(s) with life limited components/parts. Failure to send a component card(s), or complete and send this form can negatively affect Core credits, warranties, and or overhaul/repair work.

**1. Customer information:**

- a. Please complete entire section.

**2. Component data:**

- a. Please complete ALL relevant fields in this section. One component return form per item.
- b. It is important that you are detailed as possible in the reason for return part of this section.

**3. For gearboxes only:**

- a. For tail rotor gearboxes, and main rotor gearboxes.
  - i. List brand, Type and viscosity oil used in the gearbox.

**4. Work requested:**

- a. Check the appropriate box(s).

**5. Warranty claim:**

- a. If applying for a warranty claim, check the appropriate box(s).

**6. Return shipping information:**

- a. Address you would like the replacement item shipped to.

**7. Is this an AOG situation:**

- a. Check yes or no.
- b. See definition of AOG below
  - i. ***Aircraft on Ground or AOG*** is a term in aviation maintenance indicating that a problem is serious enough to prevent an aircraft from flying. Generally there is a rush to acquire the parts to put the aircraft (A/C) back into service, and prevent further delays or cancellations of the planned itinerary.